

**Community Integration Services Society
Consumer Satisfaction Survey**

How are we doing? After your ISP meeting please fill out this survey and return it to Pam Galt Office Administrator at the CISS head office. Every three months the Executive Director will take all completed surveys and summarize the results and recommendations in the Newsletter.

Date Survey was Completed: _____

What was the date of your ISP meeting? _____

Did you get help to fill out this survey? YES or NO (circle answer)

Who helped?

- A family member or caregiver
- A CISS Program Manager
- A CISS Support Staff
- Other _____

The Social Committee plans parties and events that I like.

Please circle the most appropriate answer:



Awesome



Okay or Good



Terrible

Please list other events that you want to have planned by the Social Committee:

I like the programs that I do at my day program.

Please circle the most appropriate answer:



Awesome



Okay or Good



Terrible

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I get to set my own individual goals at my ISP Meeting.

Please circle the most appropriate answer:



Awesome



Okay or Good



Terrible

I get to try new things at my day program if I want.

Please circle the most appropriate answer:



Awesome



Okay or Good



Terrible

I like the way my staff help me at my day program.

Please circle the most appropriate answer:



Awesome



Okay or Good



Terrible

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My Program Manager listens to my complaints.

Please circle the most appropriate answer:



Awesome



Okay or Good



Terrible

1. What do you **like** the best about CISS?

2. What do you **not like** the most about CISS?

3. Do you have any suggestions or ideas?

*Thank you for completing this survey we appreciate your feedback. Please return your survey to
Pam Galt at #200 3003 St. Johns Street, Port Moody BC V3H 2C4
Or fax it to Pam at 604-931-1690.*